

'Do Everything In Love' - 1 Corinthians 16 v14



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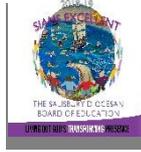
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Headteacher

Mrs J Fernie BEd

Deputy Head

Ms Rebecca Clark BEd



26 January 2026

Dear Parents and Carers,

Moving to Arbor

We're excited to let you know that later this term, St Andrew's will be starting the process of moving to **Arbor**, a new app that will make school life easier for everyone.

What is Arbor?

Arbor will be your one-stop platform for all school-related matters, including:

- Making payments for trips, meals and other school activities
- Booking events
- Receiving important communications from school

Important information about ParentPay

As we'll be moving away from ParentPay, **please avoid adding significant amounts of money to your ParentPay 'purse'**; this will help you avoid the inconvenience of requesting a refund for any remaining balance once we make the switch.

If you do have money remaining in your ParentPay account after the transition, we'll provide clear guidance on how to request a refund.

What happens next?

We'll be in touch in the coming weeks with:

- Step-by-step instructions on how to download and set up the Arbor app
- Information about when ParentPay will close
- Details of how to transfer any remaining funds
- Support for anyone who needs help getting started

We're confident that Arbor will make managing school payments, bookings and communications much simpler and more convenient for you. If you have any questions in the meantime, please don't hesitate to contact the school office.

Thank you for your continued support.

Yours sincerely

J Fernie

Headteacher